How do I contact the LINC department?

Email: You can email us at LINC@vcc.ca

o Available Monday to Thursday

Phone: You can phone and leave a voice message at 604.871.7264

- o Available Monday to Thursday, 8:30 a.m. to 4:00 p.m.
- In Person: You can go to our office at the Broadway Campus, Bldg. A, 3rd floor, Room #3759
 - o Available Monday to Thursday, 8:30 a.m. to 4:00 p.m.

In emergency: If it is an emergency and the office is closed, you can email mkelbert @vcc.ca.

o Available Monday to Friday

Note: We will usually respond to emails and voice messages by the end of the next business day.

I want to change my class time and the office is closed.

You can email us at linc@vcc.ca

You can phone and leave a voice message at 604.871.7264

Please note: Changes can be made before the class has started, not after.

I'm having problems paying my fees.

You can pay through online banking You can go to the Student Accounts Office (desks, 4th floor) to pay in person

helpdesk@vcc.ca

or call 604.443.8700 for help with your account

My payment is being processed. I'm worried I will be dropped from class.

When you pay, always send a copy of your payment to the Student Accounts Office email at SAO@vcc.ca

My teacher hasn't contacted me and my class starts soon.

Online class: Your teacher will email you before or on the day of the first class. If from your teacher by the first day of class, email us at LINC@vcc.ca Blended or Face-2-Face